

## FAQ - EJustice/InterAct Combination

**Q: Why have InterAct and EJustice Solutions joined forces?**

The acquisition of EJustice Solutions, effective September 14<sup>th</sup>, by InterAct Public Safety Systems will create the first full suite of multi-agency, multi-discipline products designed with Software as a Service (SaaS) architecture. The full suite of next generation public safety products for Computer Aided Dispatch (CAD), Records Management Systems (RMS) and Mobile will provide public safety agencies with proven technologies to save money without compromising their ability to protect and serve their communities.

**Q: What are the benefits to the Public Safety Industry?**

There are enormous budget pressures in the Public Safety Sector, plus a growing responsibility to handle expanding demands mandates being more efficient. Companies in the public sector from Fortune 50 to small business in the past few years have realized huge savings and increased efficiencies as a result of moving to Cloud based SaaS solutions. Combined, InterAct and EJustice will utilize the same capabilities to offer the Public Safety Sector higher levels of service at dramatically lower cost of ownership through the application of modern web technology and the sharing of resources inherent in the SaaS business model. This approach enables customers to save money without compromising their ability to protect and serve their communities.

**Q: Who is EJustice Solutions?**

EJustice Solutions is an industry-leading provider of affordable, browser-based law enforcement records management systems. EJustice Solutions' Records Management Systems (RMS) delivers real-time, valuable and actionable information to police and other public safety officers at the point of enforcement, and simplifies data exchange across law enforcement agencies and jurisdictions. EJustice Solutions' family of products has a 15-year heritage of service to customers ranging from rural and small town law enforcement agencies to large metropolitan, state and federal governmental organizations.

**Q: Who is InterAct?**

Founded in 1975, InterAct Public Safety Systems has a long-term successful heritage of providing integrated multi-jurisdictional public safety, corporate security, and homeland security systems. InterAct's applications deliver the right information to the right people in the right place at the right time to keep first responders safe as they protect lives and property.

**Q: Why did EJustice choose InterAct?**

Joining forces with InterAct will provide EJustice customers with a fully integrated suite of next generation products for CAD, Mobile and RMS. The combination will assure that EJustice continues to have the resources necessary to fully realize its potential as the industry leader of next generation records management solutions.

Q: What should EJustice customers expect?

There will be no impact or interruption to EJustice's Product and Services. EJustice customers will continue to be served and supported by the same EJustice support organization and people. EJustice customers will be able to take advantage of the InterAct products for CAD and Mobile to significantly extend their current capabilities.

Q: What should InterAct customers expect?

InterAct has built relationships with customers over the past 35 years to provide highly scalable and highly flexible innovative public safety solutions. Combining forces with EJustice Solutions represents how InterAct sees, defines and is pursuing the future of Public and Private Safety solutions. The EJustice Online RMS will provide InterAct customers with an economical hosted approach to meet their RMS needs.

Q: How will EJustice's RMS solution be phased into InterAct's solution suite?

The EJustice RMS will receive on-going investments from InterAct to both extend current functionality and to fully integrate with other InterAct product offerings. The EJustice RMS will continue to be available standalone or as part of the InterAct product suite. EJustice Online RMS will become an integral part of InterAct's new online application framework, upon which the development of new situational awareness, online collaboration, data sharing, and mobile applications is already in process.

Q: What should I do if I need EJustice product support?

In the event you require EJustice product support, continue to follow the same support procedures currently available to your agency. The same EJustice phone number will remain in place for customer's subscribing to phone support. The EJustice online ticket submission process will remain unchanged.

Q: Who should I contact to receive more information on the EJustice RMS and InterAct CAD and Mobile solutions?

Visit the EJustice website (<http://www.ejusticesolutions.com>) or InterAct website (<http://www.interact911.com>) or contact your InterAct or EJustice sales representative.

InterAct EJustice Online RMS sales at: (248) 232-0509

InterAct CAD and Mobile sales at: (800) 768-3911